

Application Quality and Resource Management Vision Statement

Both IT managers and the vendors that serve the IT marketplace face a fundamental challenge. The quality of the service needed to satisfy your customer's business requirements and what it costs to provide it has never been more important. The delivery systems you use to provide service to these customers has never been so diverse or so highly dependent on components that are out of your control. Problems that cause a performance bottleneck in your system must be resolved quickly and across a potentially global infrastructure. Giving priority to your important transactions or adapting to a dramatic increase in critical activity, mean you can match the performance of IT services to the business objections of your enterprise. A true focus on the performance experience required by your end users and on the asset efficiency required by your corporation can provide your IT organization an opportunity to shine and to deliver high value to all by matching business policies to the use of resources.

The objective of the Application Quality and Resource Management group is to:

- Understand the current state of the industry regarding Application Quality & Resource Management
- Develop a framework for the accomplishment of automated Application Quality & Resource Management
- Identify the standards and open tools that fill the needs of the framework
- Identify gaps that need to be filled
- Provide solutions for the gaps or challenge other organizations working in closely related fields to fill the gaps

Our vision is to end up with an open framework that all component providers, whether providing the application or hardware, can plug their own product into the framework and have it work together with all other components to deliver priority tasks and adjust to meet critical workloads based on policy from a business viewpoint.

This is why you should participate in the Application Quality and Resource Management effort going on in The Open Group. The users of IT technology should gain an understanding of the current capabilities and the possibility of what can be accomplished if applications and components from different realms could understand the same Quality of Service language. The makers of IT technology should participate to ensure their efforts will provide these very same services will not become obsolete because they don't fit in the open boundaryless environment of the future. There is lots of work to do and even more to learn so you can prepare yourself and your organization, so come join us in shaping key capabilities of future IT environments.