

Semantic Wikis

Semantic Wikis for Information Management Working Group

Conor Shankey CEO

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Topics

- Intro to SWIM
- Intro to Visual Knowledge
- Quick Overview of Wiki
- Semantics?
- What do we mean by semantic wiki?
- Layering in enterprise information sharing
 - Definition
 - Notional architecture
 - Key capabilities (trust amplifier)
- Deployment Characteristics



- Federal CIO's council on semantic inter-operability SICoP
- Pilot to research and test semantic wiki based solutions
- Collaboration, information sharing and reference knowledge
- Brand Niemann
- Mills Davis
- Elisa Kendall
- Deborah McGuiness
- Conor Shankey



S.W.I.M.

Scope of Users

- All levels of government
- Individuals
- Ad Hoc Groups
- Communities of Interest
- The public



Motivating Use Cases



VS.

2005 Tsunami – rapidly assembled wiki-based global group



Katrina – Conventional multi level command and control

Other Gov't Semantic Wiki Initiatives

- US Patent Office Peer Review Process pilot
 - meta-tagging pilot to address backlog of 600,000 patents
- CIA white paper on semantic wikis
- Building Semantic Webs for e-government with Wiki technology
 - Christian Wagner,* Karen S.K. Cheung and
 - Rachael K.F. Ip

Conor Shankey

- Founder & CEO of Visual Knowledge, 15 years.
- Architected largest corporate wan/lan of it's kind outside US in 1990
- Architected enterprise transactional frame system to supplement/replace mission critical mainframe systems of large power utility
- CTO/co-founder of several spin out companies from Visual Knowledge
- Co-founder Clera Pharmaceuticals, small anti-psychotic drug discovery company
- NCOR technical committee, Chair of 2006 OWL workshop (Intl Semantic Web Conference)

What is our technology?

• Large scale multi-agent software systems



 Agents that are rapidly modeled and evolved by millions of people



• R&D through real-world implementations



What is our technology?

 Systems of agents that can be federated and can create executable systems



 Agent systems that cope with conflicting ideas, causality and context



The working units of Visual Knowledge

Semantic agent

- Atom of knowledge, content, and behavior.
- At the most granular level, everything in Visual Knowledge is made up of semantic agents.
- Semantic agents are declarative specifications for services. They are not algorithms. Their DNA is knowledge — knowledge about resources, content, media, language, processes, functions, and how to communicate with other agents.
- Semantic agents collaborate with other agents across platform(s) to provide services and capabilities.
- Semantic agents can be modeled, built, purchased, shared, acquired, and linked together.



The original wiki idea

- "A web site where anybody could create/edit a web page"
- Structure
 - is not pre-determined
 - invented & evolved by community
 - neither top down or bottom up
- Quick collaborative writing
- Non-linear Hypertext











Additional Notions

- Very simple markup for authors
- Any page can be immediately revised assuming you have the right privileges
- All changes are audited and transparent to the community
- "Concepts" in text can immediately become active resources (pages/links)







962 000+ articles

Benefits of the wiki idea

- Distinct concepts or topics are built on the fly
- Discourse forms around or in the context of a topic
- Eliminates serialized document work flow
- Team or community members can immediately see commentary in the context of a topic



Compared To...

- Each person edits a copy of the document
- A poor soul merges the results
- Expensive file shares
- E-mailing bulky documents
- "Versions" of opaque documents everywhere
- "Organizing" documents in hierarchal file system







Greatest Strength and Weakness

- Topics or concepts lack semantics
 - A WikiWord is just a WikiWord
 - A page with related formatted text and WikiWords
 - Authored, versioned content
 - Instance based security
 - Arbitrary structure
- Quick and open architecture and adoption led to lack of standardization
- Security?







Words without Meaning CHRISTOPHER GAUKER

Semantic?

(It's what we do every second of the day.)

- Convert data into something we can comprehend
- By developing or applying concepts
- Quickly relating them to instances in the world
- Applying and revising our world models
- Sharing our models with others









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5/2/2006

How do you do semantics?

- Generalization
 - organizing concepts by kind
- Aggregation
 - Aggregating complexes into simpler concepts
- Common Properties
 - Relationships (connecting properties)
 - Attributes (flat properties)
- Naming Conventions
 - Terms / Phrases
 - Language



That Sounds like Meta Data?

- Very Similar
- Meta Data
 - focuses on serving the implementation paradigms of the system
 - Is the semantics of the data structures in an information system

| System Paradigm | Meta Data |
|--------------------|-----------|
| Relational | ERD |
| Object Oriented | UML |
| XML Documents | XSD, XMI |

Taxonomies and Vocabularies

- Close
- One hierarchy of terms of concepts
- Permit only one accepted notion of a term







What else do semantics provide?

- Contextual Meaning
- Inferred Relationships
- Causality
- Granularity







Space Exploration Space Exploration



5/2/2006

..., How is this relevant to Information Sharing?

- In a large agency there are 10,000s of databases
- Millions of data elements
- Millions of documents
- Privacy, Security and Power
- Consuming Objectives

• ...But Wordnet only has ~300,000 concepts

Harmonizing Data Elements to Concepts



Alignment of ontologies



Ontology and MetaData can be Technical



But aligning even the simplest models may require human dialog





Space Exploration Space Exploration



The need

- Standards agnostic
- Completely pluggable
- Harmonization center for meta data and ontologies
- "Soft" wiki layer that invites user collaboration and discourse
- Configurable governance
- Federated change management

Federated Trust Engines



Deployment Characteristics

- Community Servers
- Enterprise Servers
- Team Servers
- Semantic Desktops
- Light
- Agile
- Portable
- Federated

Who Benefits?

| Individual | Ad Hoc Groups | Formal Groups COIs |
|--|---|---|
| Organize and access what matters to me | Quickly assimilate Group authoring Federated response | Governance Management Knowledge Reference Controlled Publication |



- Large organizations require a new way to share information
- Wikis provide an ideal way to collaborate
- Semantic wikis can be used to harmonize ontologies and meta data
- Federation, change management, security and governance are essential
- If you would like to beta, please contact
 - <u>cshankey@visualknowledge.com</u>
 - mdavis@project10x.com