Advice for Candidates Attending Prometric Test Centers for the ArchiMate 2 Examinations

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This document provides an overview of the ArchiMate 2 Examinations and advice for candidates attending Prometric test centers.

ArchiMate 2 Exam Summary			
Prometric Exam reference	**Exam Title**	**#Items**	**Time Limit**
OG0-021	ArchiMate 2 Part 1 Examination	40	1 Hour
OG0-021 (In countries where English is a second language **see note 3**)	ArchiMate 2 Part 1 Examination	40	1 Hour 30 Minutes
OG0-022	ArchiMate 2 Part 2 Examination	8	1 Hour 30 Minutes
OG0-022 (In countries where English is a second language **see note 3**)	ArchiMate 2 Part 2 Examination	8	2 Hours 15 Minutes
OG0-023	ArchiMate 2 Combined Part 1 and 2 Examination	48	2 Hours 30 Minutes
OG0-023 (In countries where English is a second language **see note 3**)	ArchiMate 2 Combined Part 1 and 2 Examination	48	3 Hours 45 Minutes

Notes:

1. **Exam Duration**: When booking at Prometric the Exam Duration time quoted in your confirmation notification includes additional time for registration, tutorial and survey. This time may not reflect the exact exam time. Please refer to the above table for the appropriate allotted exam time. **The time limit for an examination is displayed at the start of the examination, and also as a countdown timer while taking the examination**.

2. **To register to take the exam with Prometric**: If calling within North America, you can contact Prometric at (800) 310-6402. Contact numbers for other regions are available at https://www.prometric.com/en-us/clients/Pages/contact-numbers.aspx?client=OpenGroup. To register online with Prometric, visit the Prometric Web site at: http://www.prometric.com/OpenGroup . When you register you should make sure your name in the account is how you would want it to appear on your certificate, and also that the email address you give is current as after successful completion of the exam The Open Group will contact you with information on how to complete your certification.

3. For examinations provided at a Prometric test center in countries where English is a second language, the extended time is set as the default for the examination in that country. Candidates taking the examination in a language other than their first language are allowed to use a dictionary.

4. When booking your examination, if you have a voucher code that is not being accepted firstly ensure that you are entering the exact code as distributed – we recommend that you cut and paste the code; secondly ensure you have selected the correct exam type as vouchers are exam specific. An exam voucher code can only be used once. If you plan to reschedule an examination you must cancel the existing appointment otherwise the appointment will be classified as a no-show and the voucher code will be used (see note 11). The exam must be taken prior to the expiry date of the exam voucher code.

5. For further details about the ArchiMate 2 certification program, its examinations, including pass marks, see http://www.opengroup.org/certifications/archimate/

6. Exam Resource Materials: The OG0-022 and OG0-023 examinations include access to an electronic copy of the ArchiMate 2.1 Specification which can be referred to during the appropriate part of the examination For OG0-022 the resource material is available throughout the examination. For OG0-023 the resource material is only available in the second section of the examination. The resource material is built into the examination and made available using the REFERENCE button within the examination (and this is explained in the instructions displayed at the start of each examination).

7. If you encounter technical problems when taking your examination, please raise them with the test center at the time of attendance, and obtain an **incident number**. If an incident has impacted your testing you should inform the proctor during the examination and request they extend your examination time.

8. If you fail the examination and you had received an exam voucher as part of attending an Accredited ArchiMate 2 Training Course you should contact your Accredited ArchiMate 2 Training Course provider to obtain a retake voucher.

9. If you fail the examination and had taken the Self Study route and booked direct with Prometric, you should contact The Open Group to obtain a discount voucher code using the email address provided at the end of the examination. Please note that it will take at least 14 days for a discount voucher code to be issued.

10. Please note that the earliest you can retake an examination is **one month** after the first examination.

11. If you fail to appear for your appointment at Prometric then you will be classified as a no-show. If you need to reschedule your appointment you should do so using the online system at Prometric (http://www.prometric.com/opengroup). It is

recommended that you do so at least 48 hours prior to the existing appointment time. If you have difficulties please contact Prometric by telephone to ensure they log the request.

12. After you have taken the examination(s), your results are passed to The Open Group for processing. You will be contacted by email within six working days with information on how to complete your certification.

13. It should be noted that certificates are available once certification has been completed and that these are available in electronic form only (pdf).

14. The ArchiMate 2 Combined Part 1 and Part 2 exam (OG0-023) only leads to Level 2 certification. It consists of two sections, with pass marks as per the ArchiMate 2 Part 1 and 2 examinations. Each section must be passed in order to obtain an overall pass mark. If you fail a section then no certification is awarded, however you only need retake the Examination(s) corresponding to the failed section(s), so for example if you fail Part 2, you need only retake the OG0-022 exam. In all cases you will need to wait at least one month before you are allowed to retake an examination.

15. The Open Group is unable to assist in scheduling examinations, all queries must be made directly with Prometric using the online system at http://www.prometric.com/opengroup . If you have difficulties please contact Prometric by telephone.

16. Renewing Certification: There is no renewal required once you have obtained certification in the ArchiMate 2 certification program.

17. Exam Intellectual Property: All exam content, including the items, options, and correct responses, is the intellectual property of The Open Group. You are required to agree to a non-disclosure agreement before you can take an Open Group exam.

18. Cheating: If you are found to have cheated by any means, including accessing Brain dump sites (see item 21), you will be disqualified from taking any exam required for any Open Group certification and decertified.

19. Sharing Questions or Answers with others: The NDA you accept when taking an exam (see item 17) specifically prohibits sharing information from the exam. If you are found to have discussed exam content with others, be it in person or on online forums, you will be disqualified from taking any exam required for any Open Group certification and decertified.

20. Official Practice tests: The official practice tests are available from The Open Group and its Accredited Training Course providers. The Open Group does not endorse any third party practice tests.

21. Checking Third Party Material: If you are unsure about an additional preparation resource you can use Cert Guard (http://www.certguard.com/) which allows you to input a URL from a website to determine if a website or domain is a brain dump site or a legitimate preparation site.

22. Decertification: If you are decertified we may also report the incident to your employer.